

EPRI

Electric Power
Research Institute

December 16, 1988

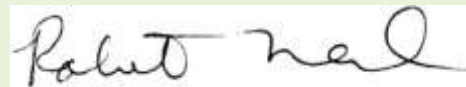
To Whom It May Concern:

Roger Grainger reported to me for well over a year at EPRI. He was hired on a contract basis, to do technical writing for my department. During this time he developed a document plan for five technical manuals, and to date, he has published four of them, all to my complete satisfaction.

Roger is extremely professional, while producing a high quality product. He works with a minimum of direction, only requiring the final goal as a guide. His vast experience is quite obvious whenever an issue needs resolution. In fact, he has demonstrated that he is well qualified to effectively manage as well as produce documentation.

To sum up, if you need the job done correctly, the first time, Roger Grainger is the right person for the task.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Neal", on a white rectangular background.

Robert Neal
Operations Manager

RJN:rjn